



Department of Library &
Information Science
University of Delhi

Students' Experience Survey
Internal Quality Assurance Cell (IQAC)

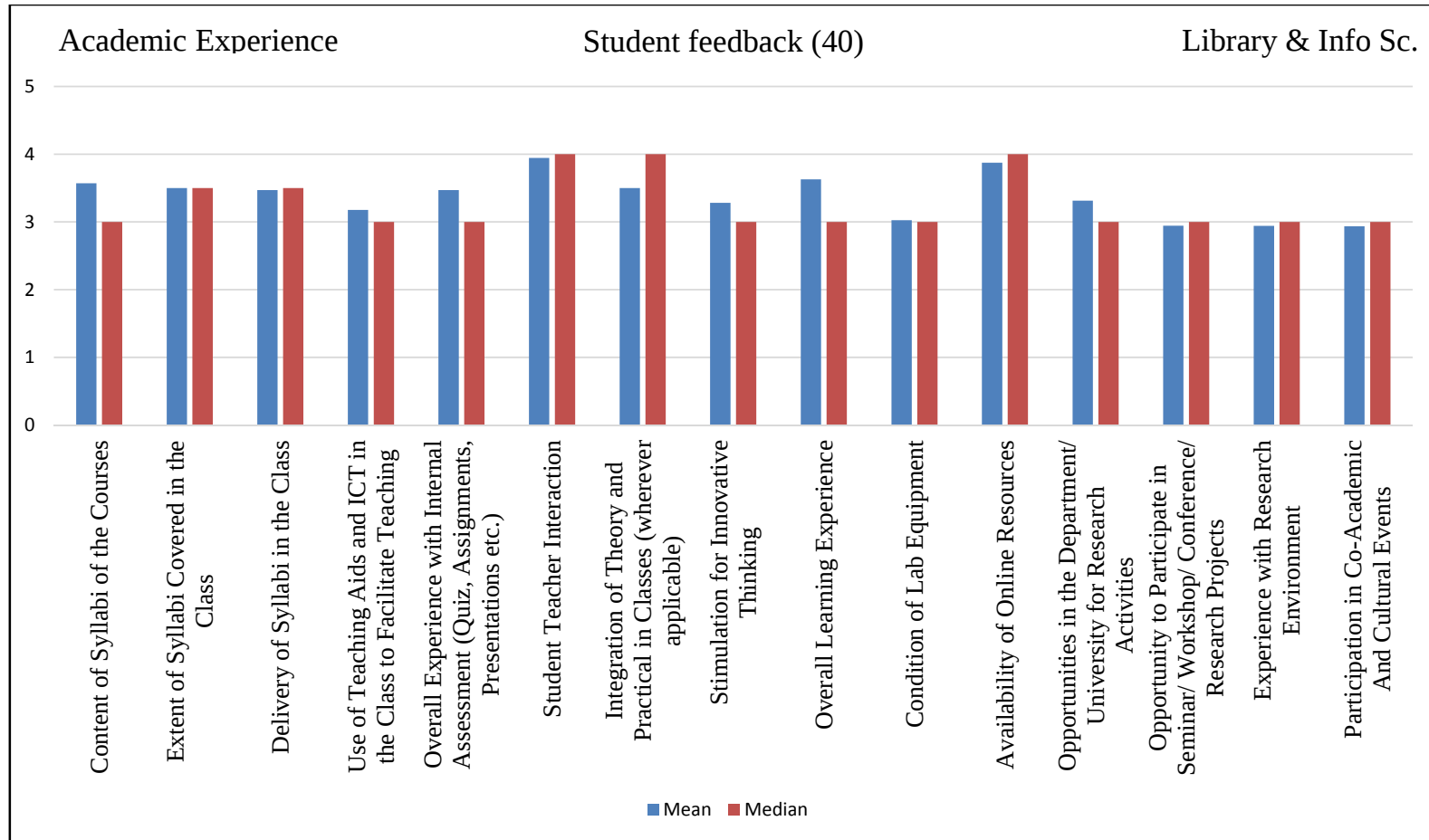
May-June 2016

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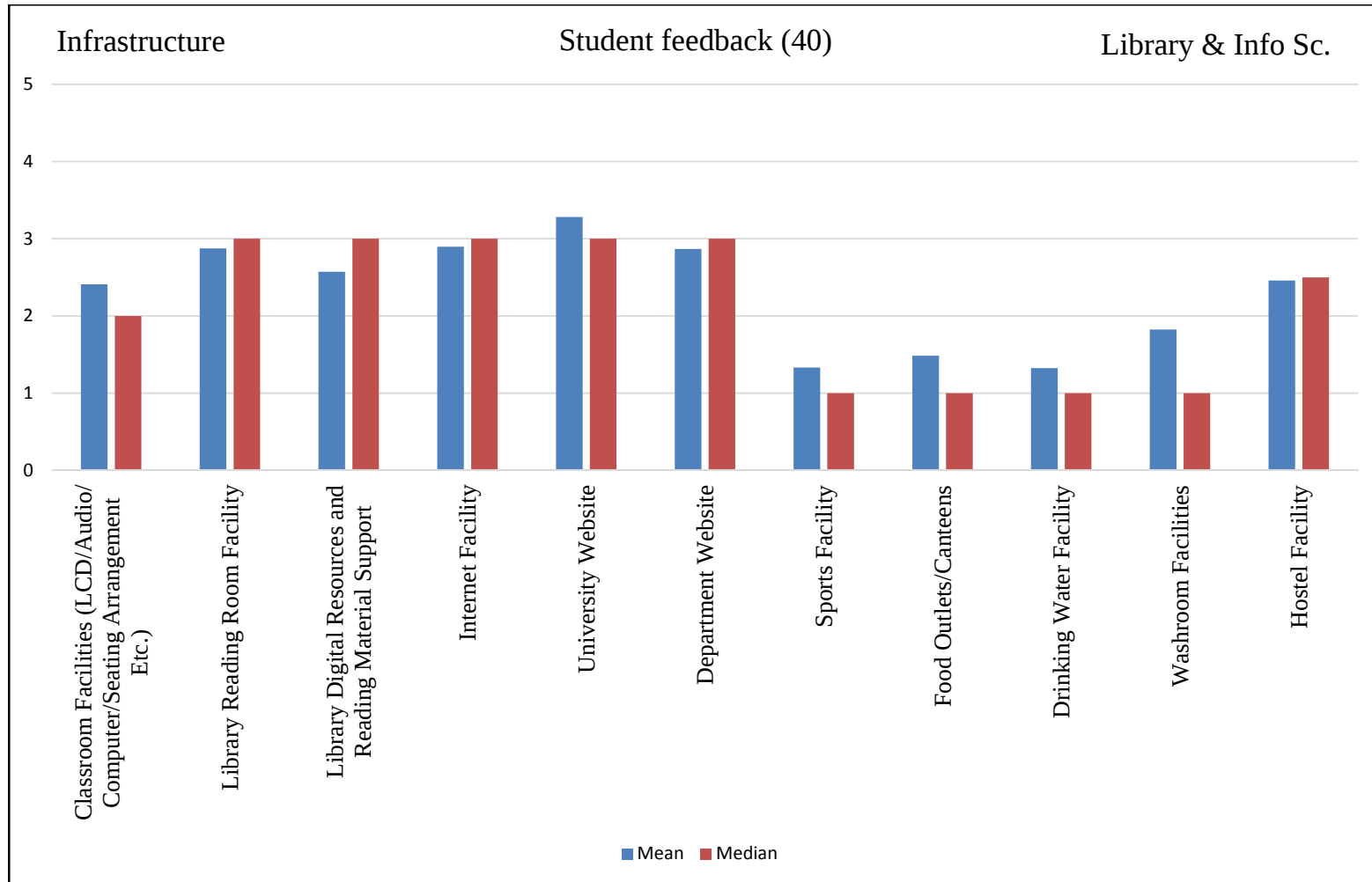
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Student Feedback

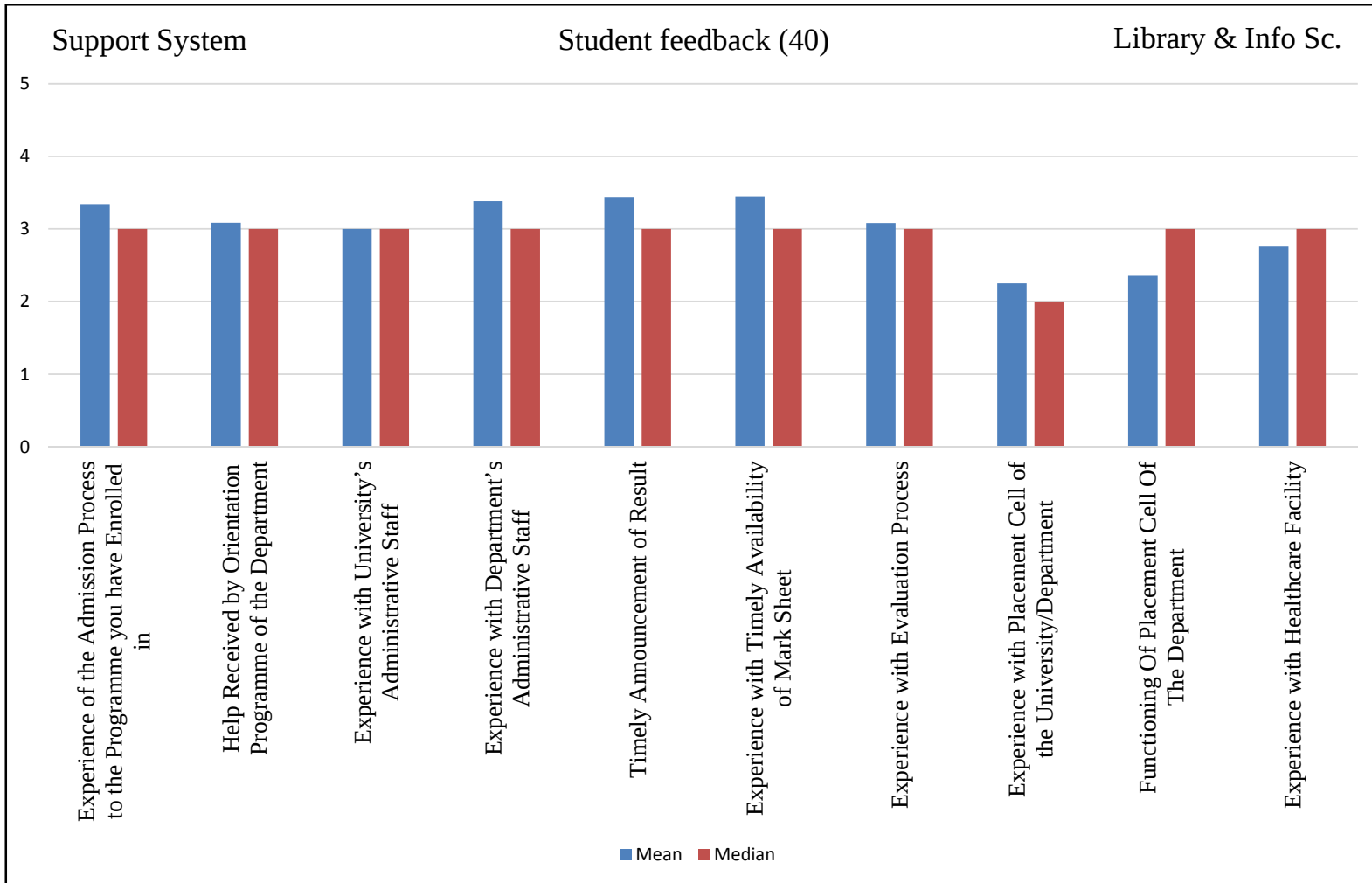
Academic Experience



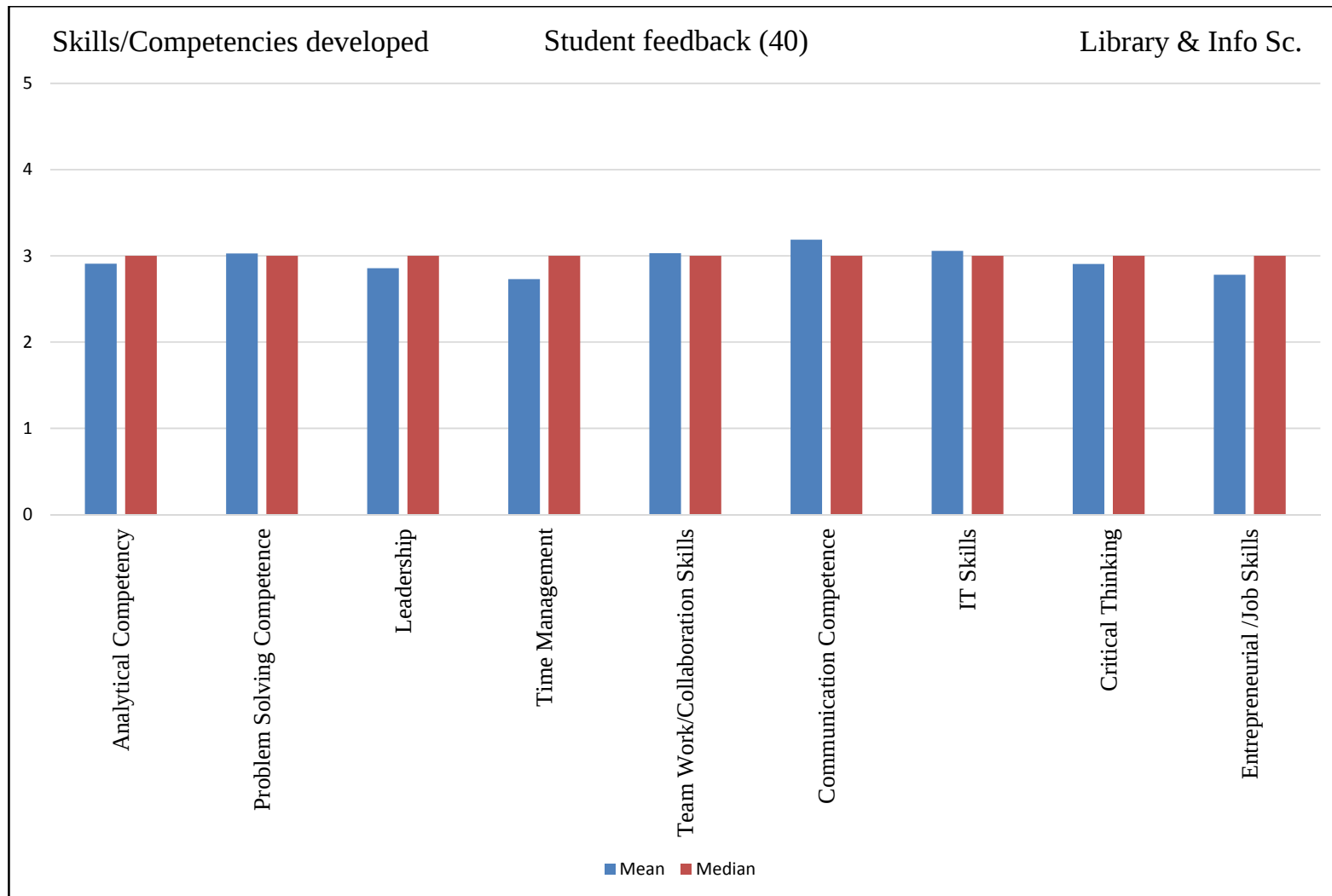
Infrastructure



Support System

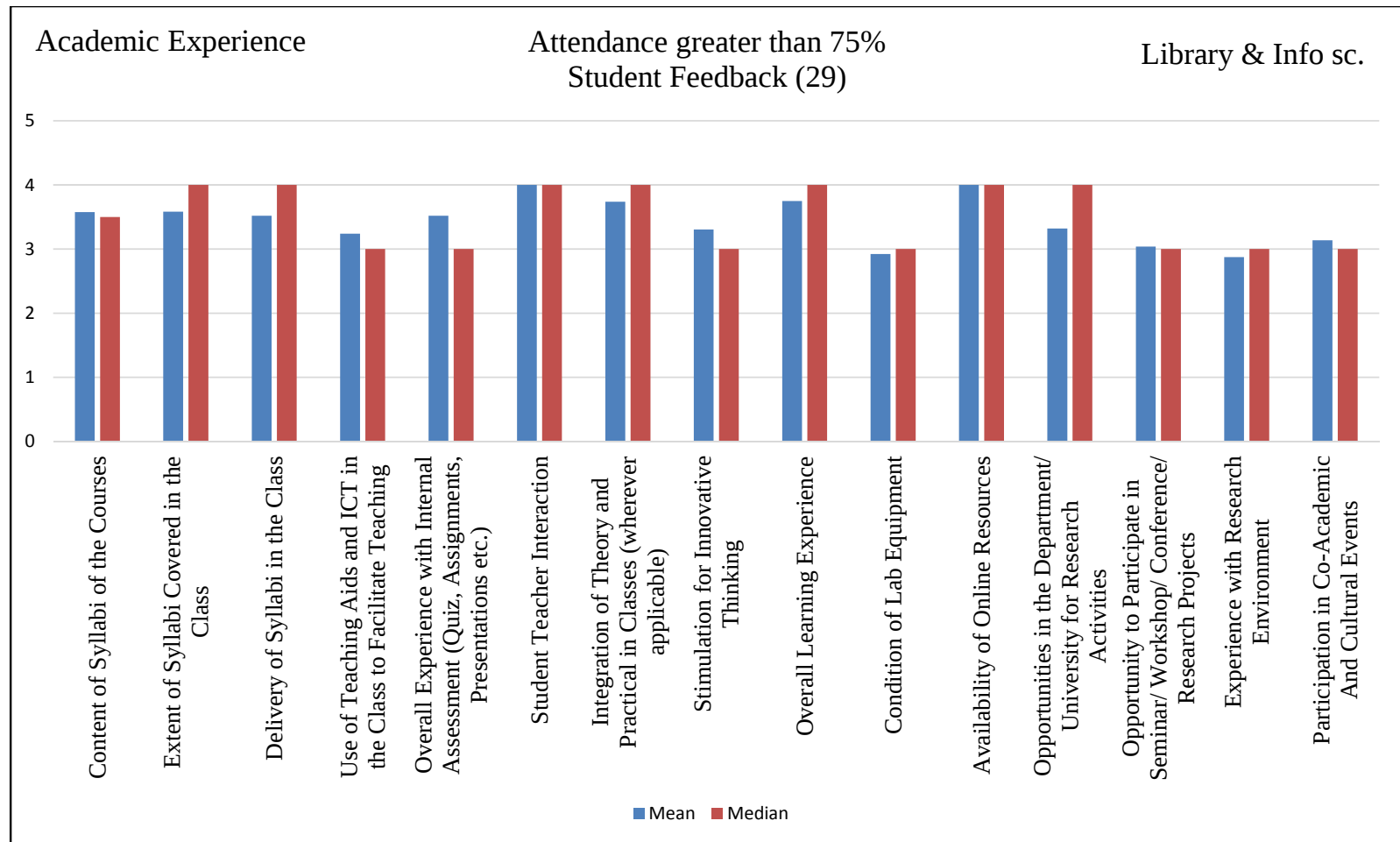


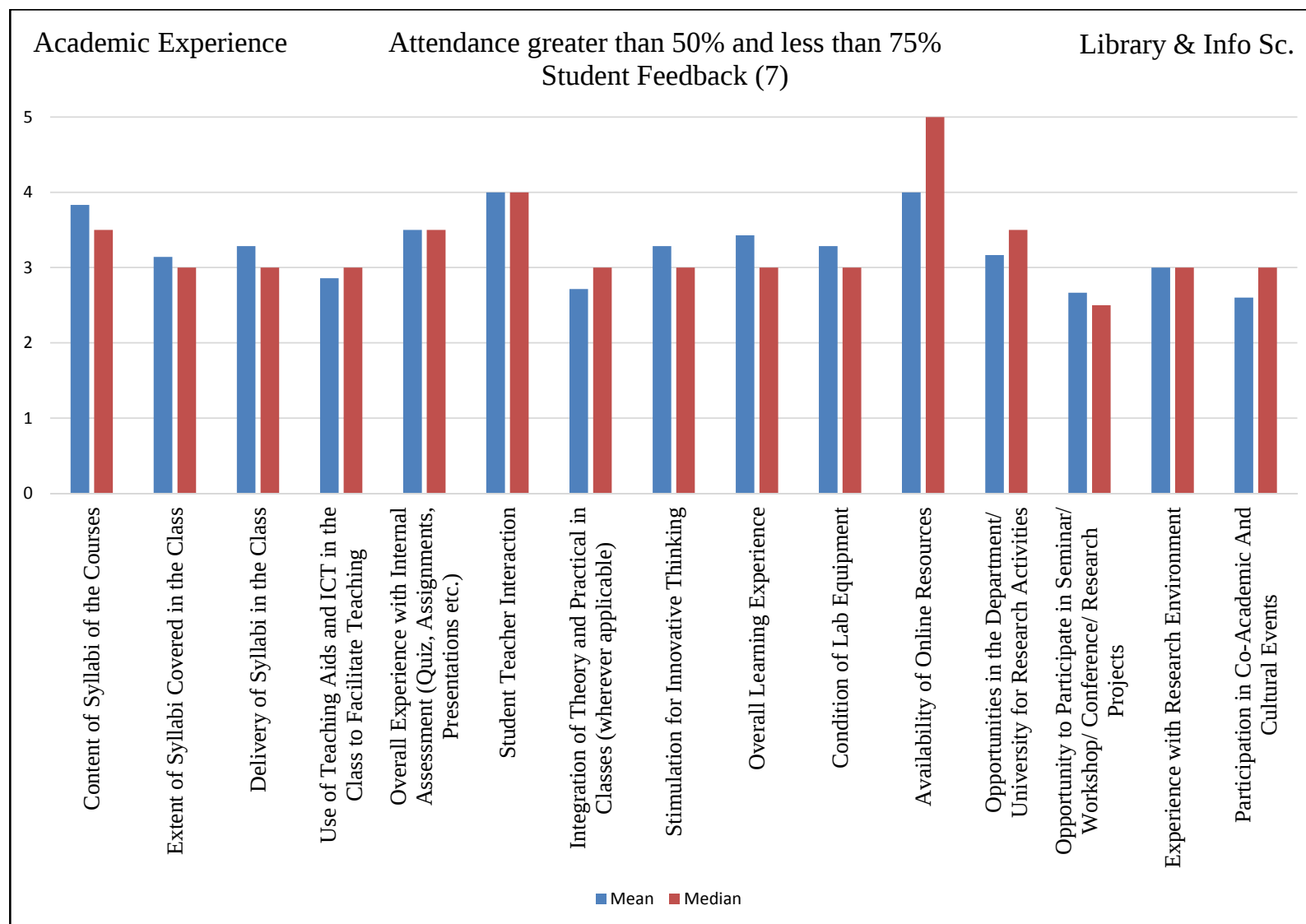
Skills/Competencies Developed During Course of Study

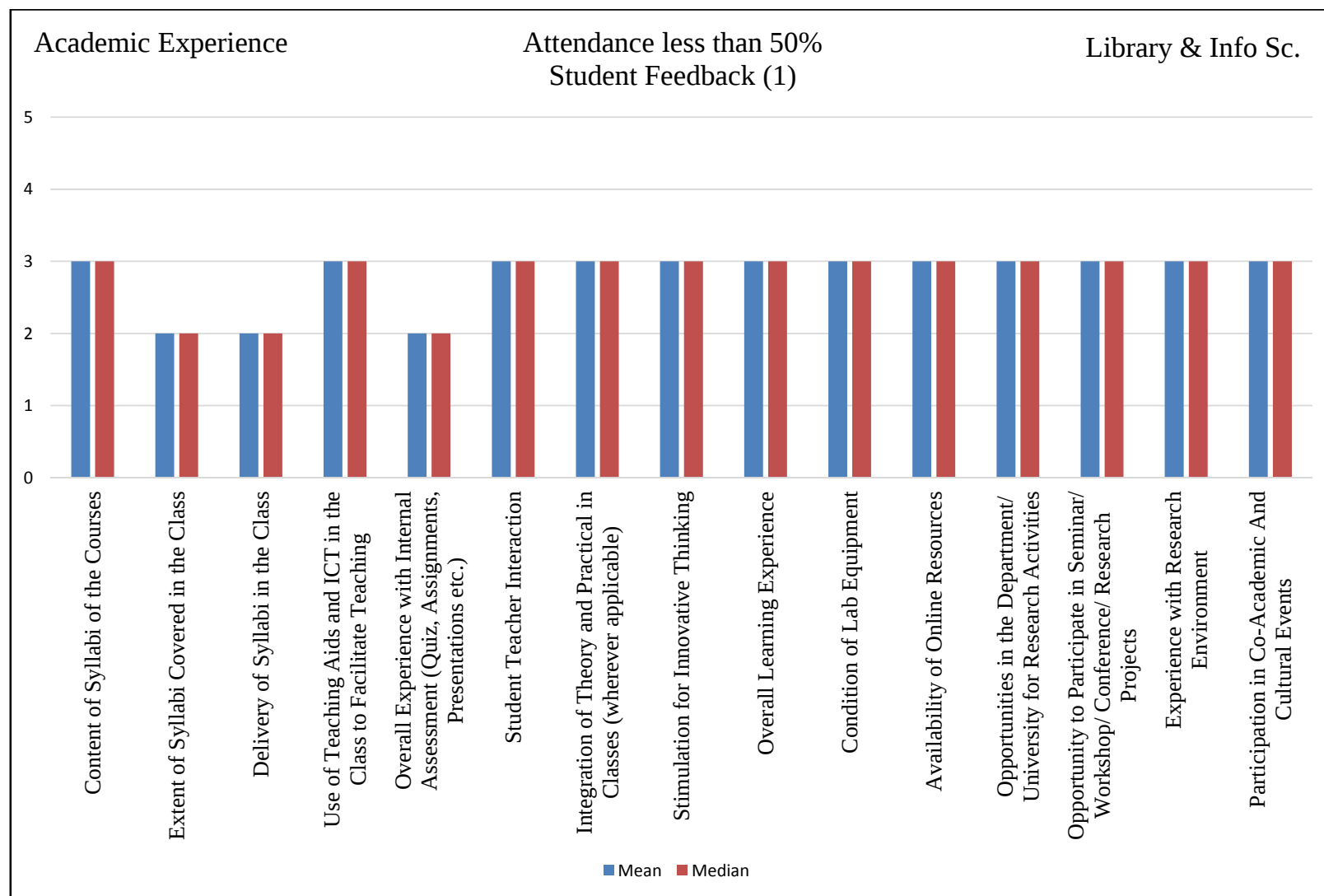


Student Feedback as per Attendance

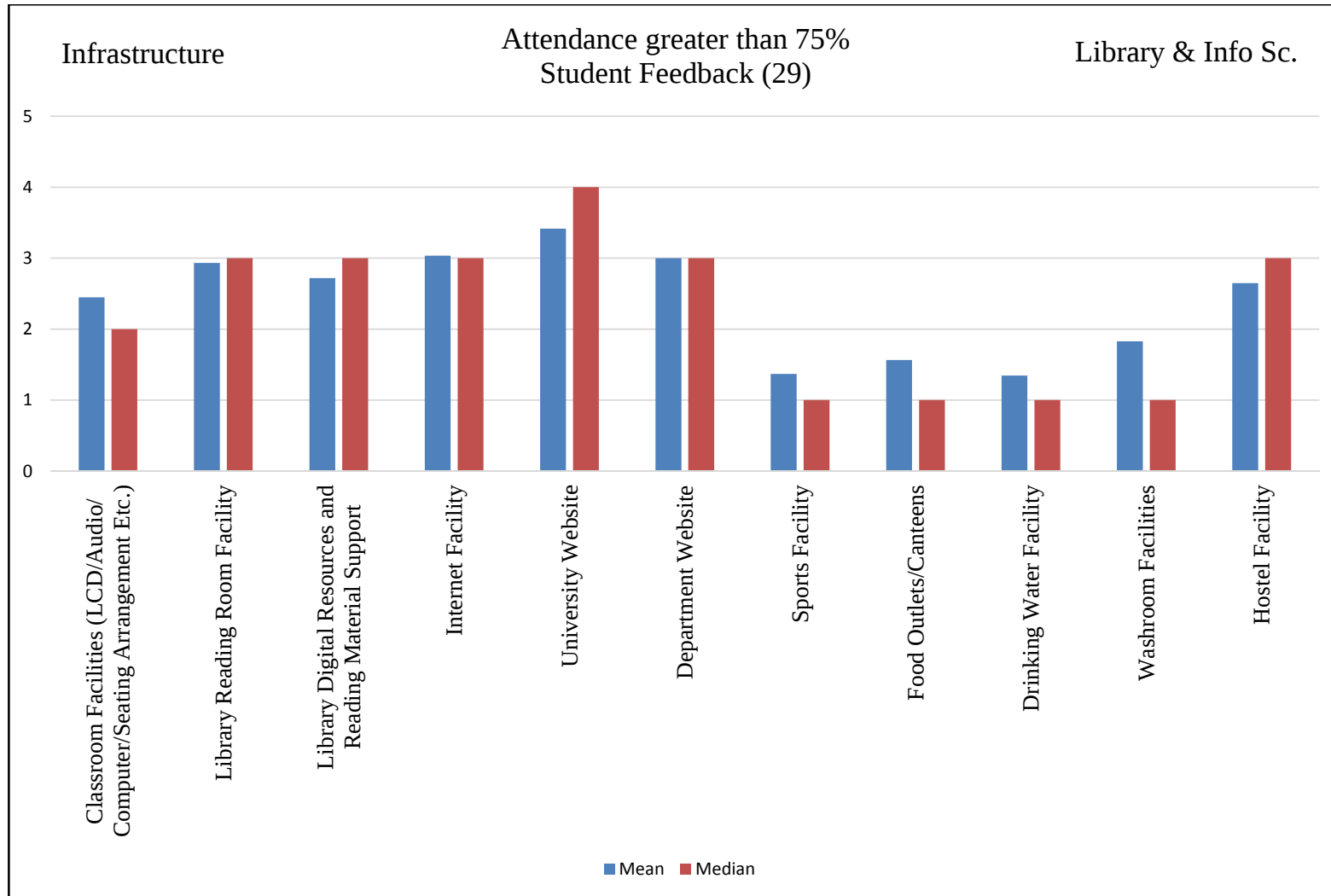
Academic Experience

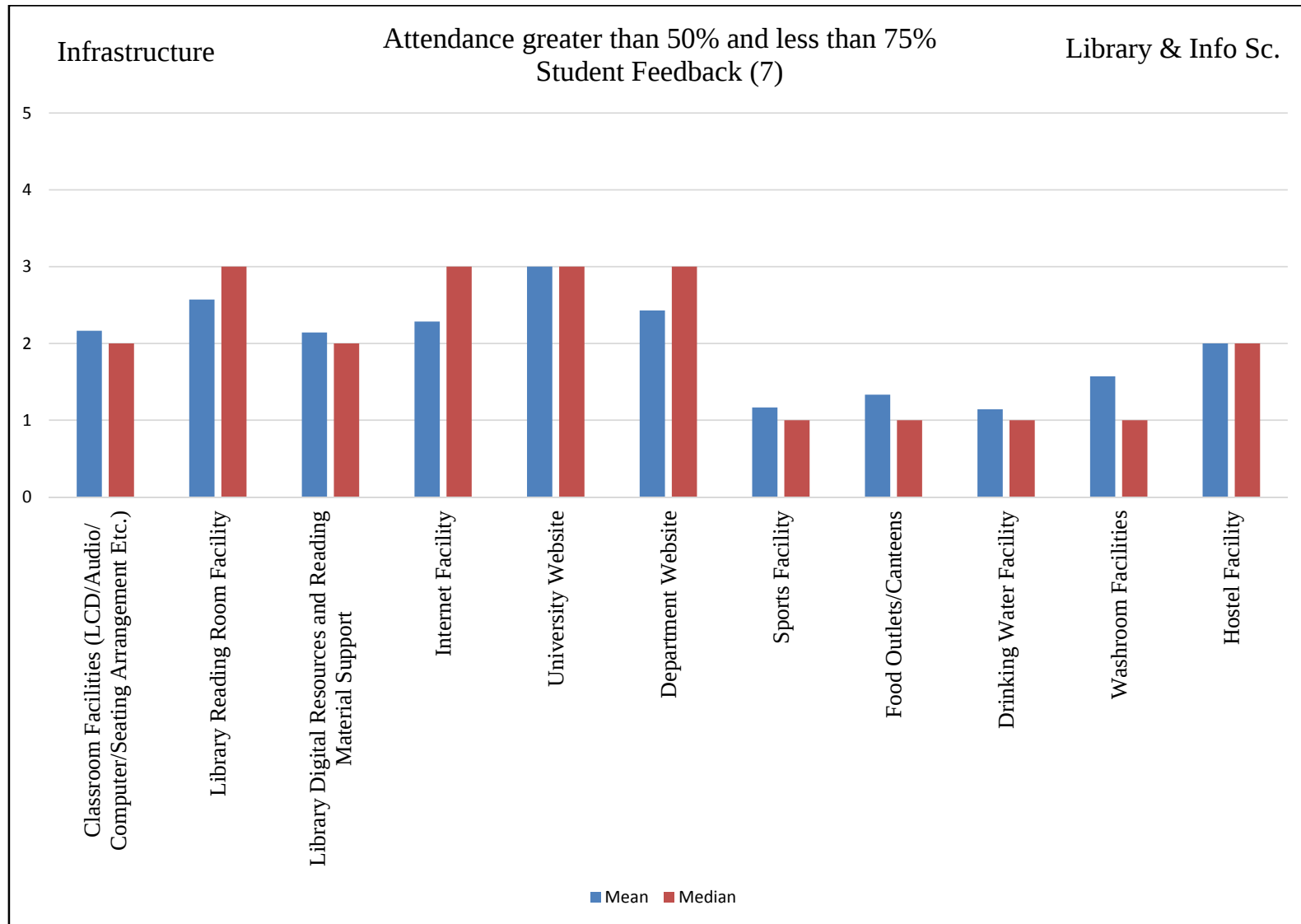


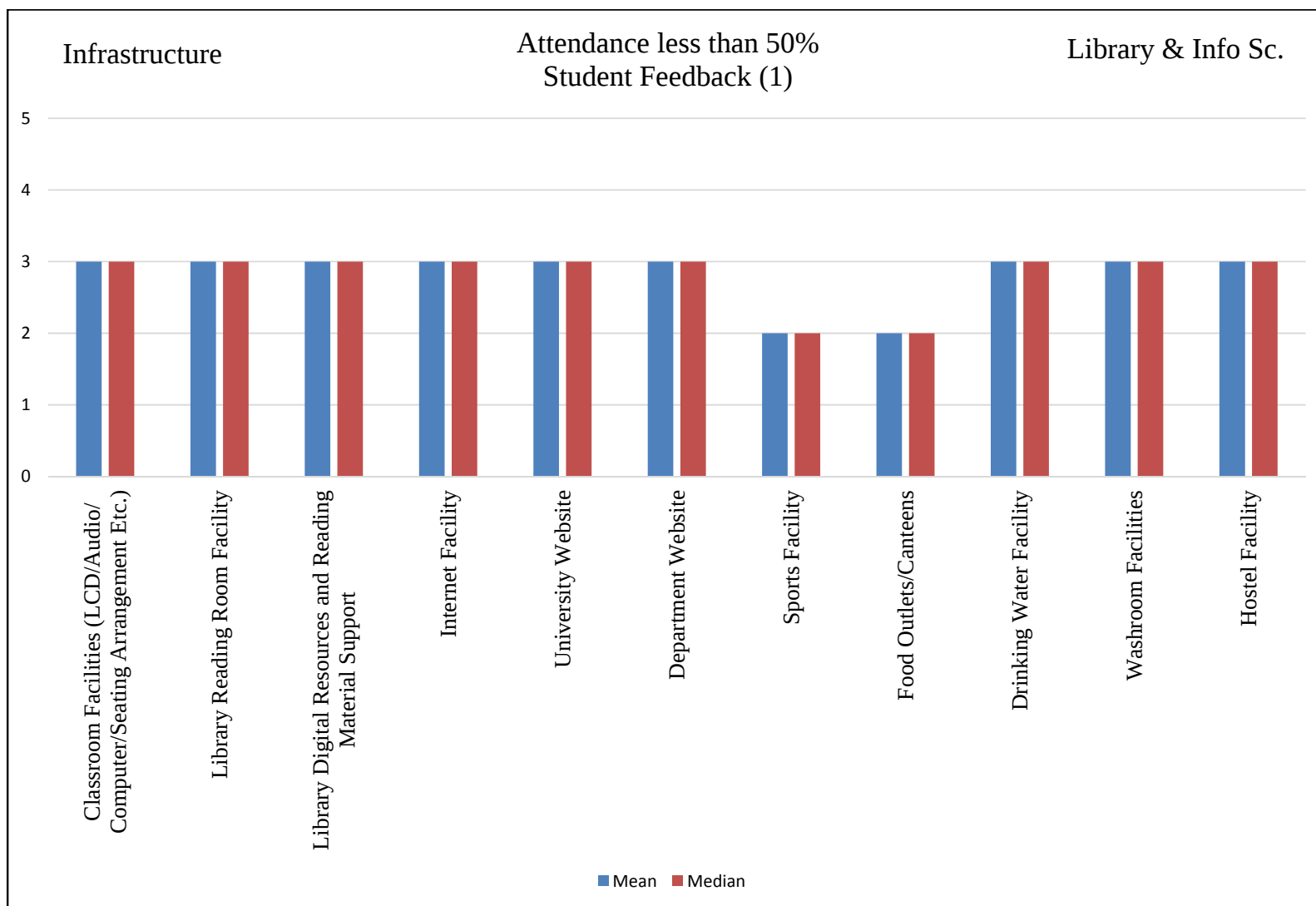




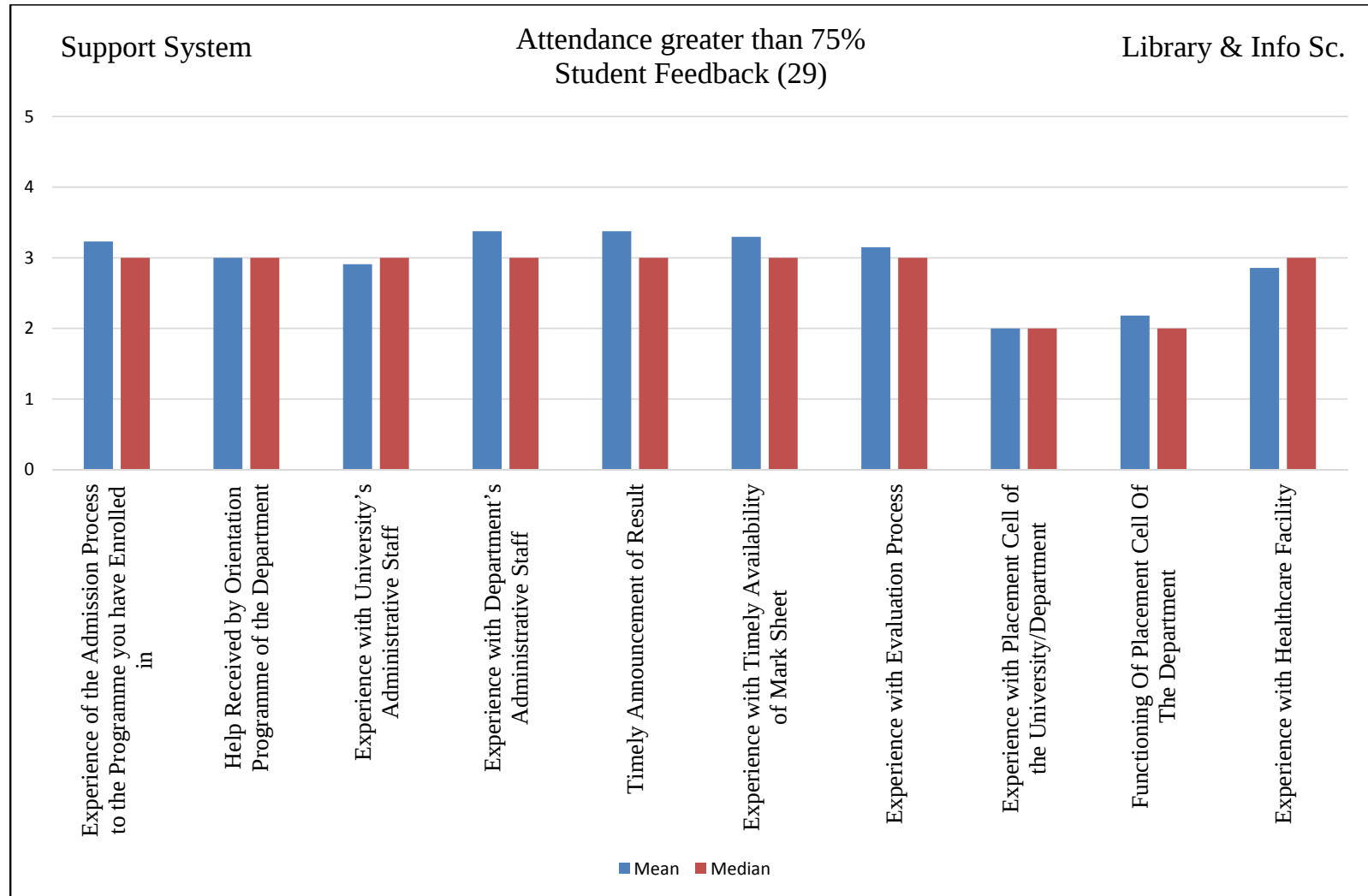
Infrastructure

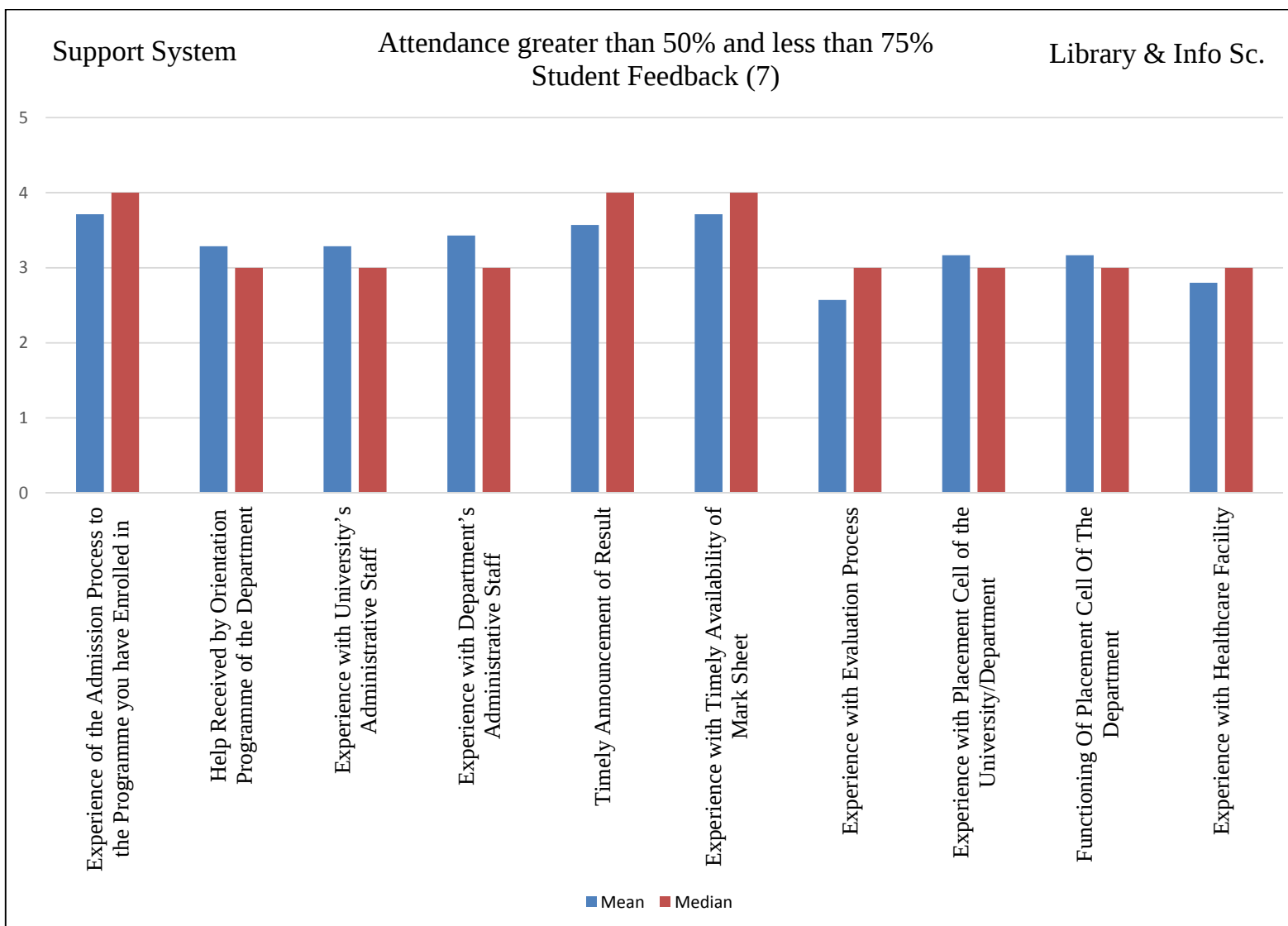


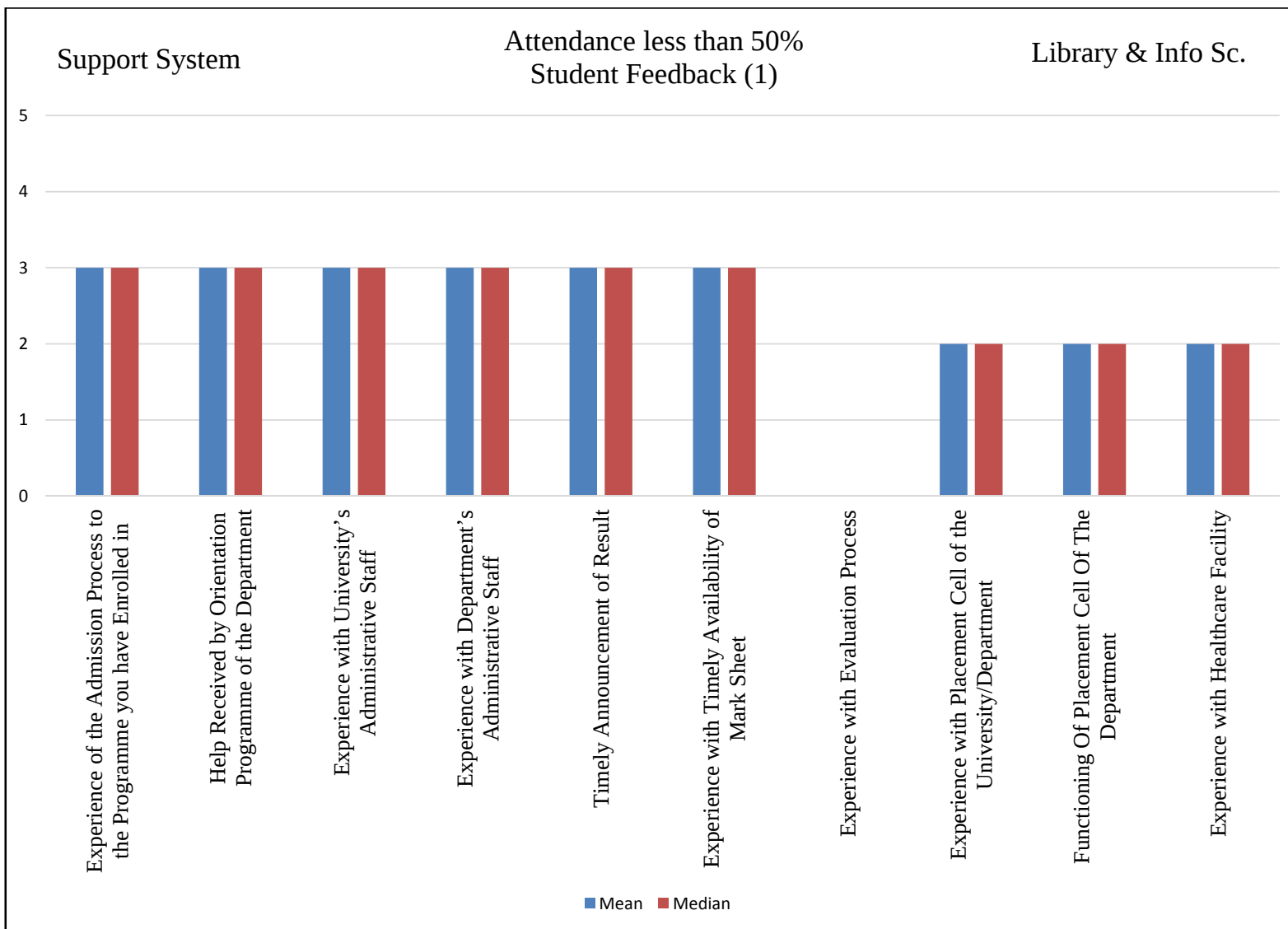




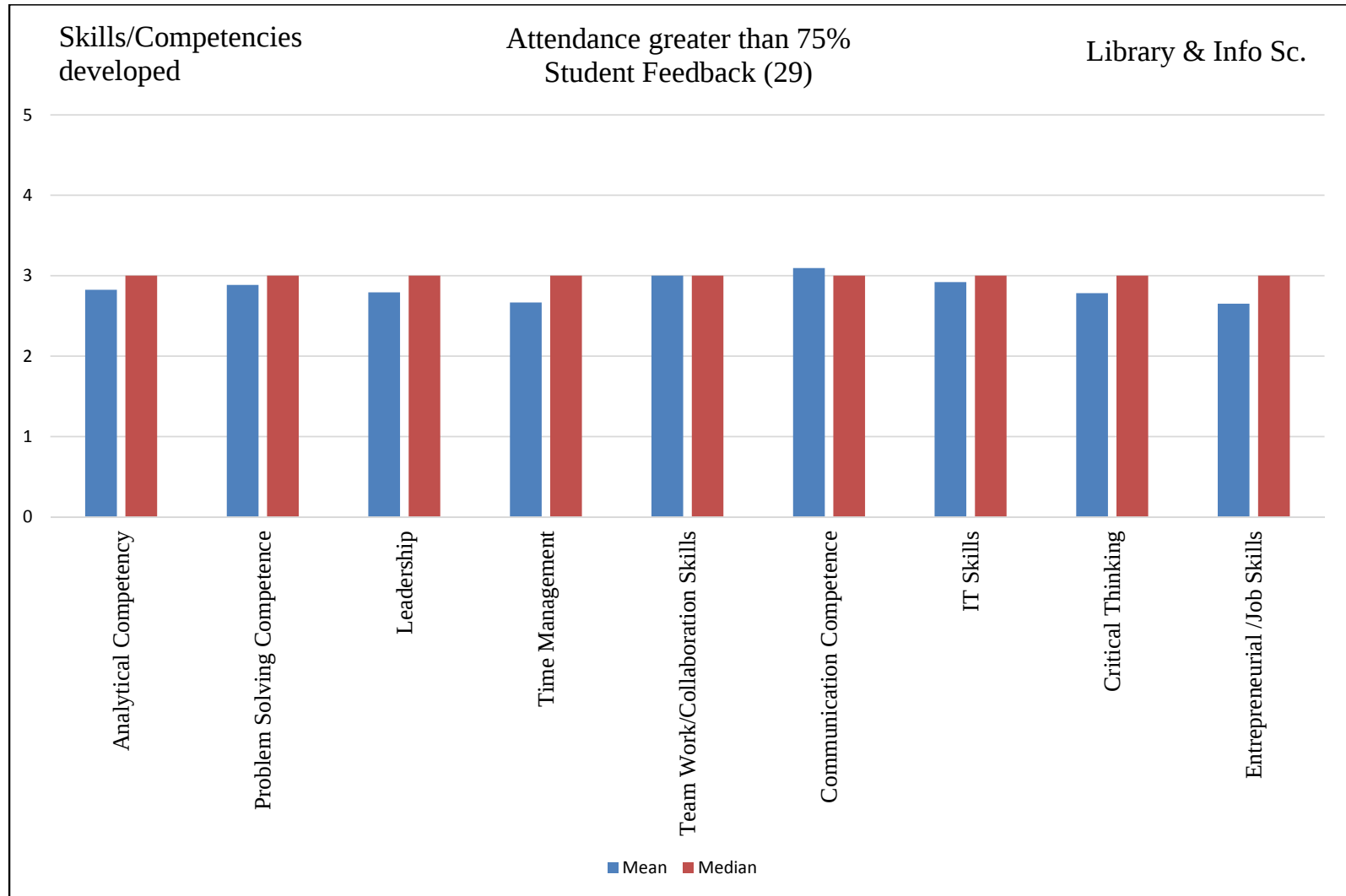
Support System

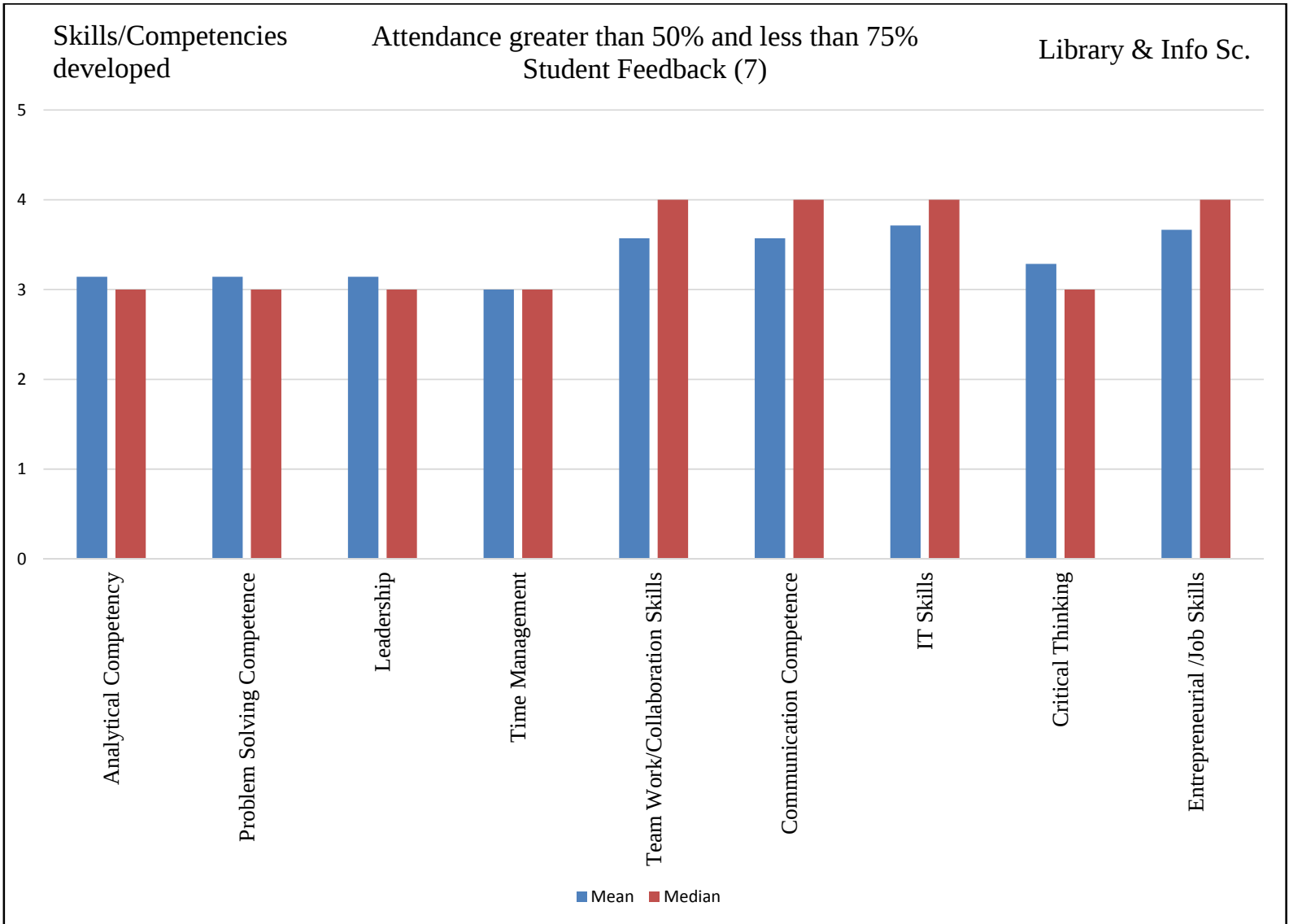


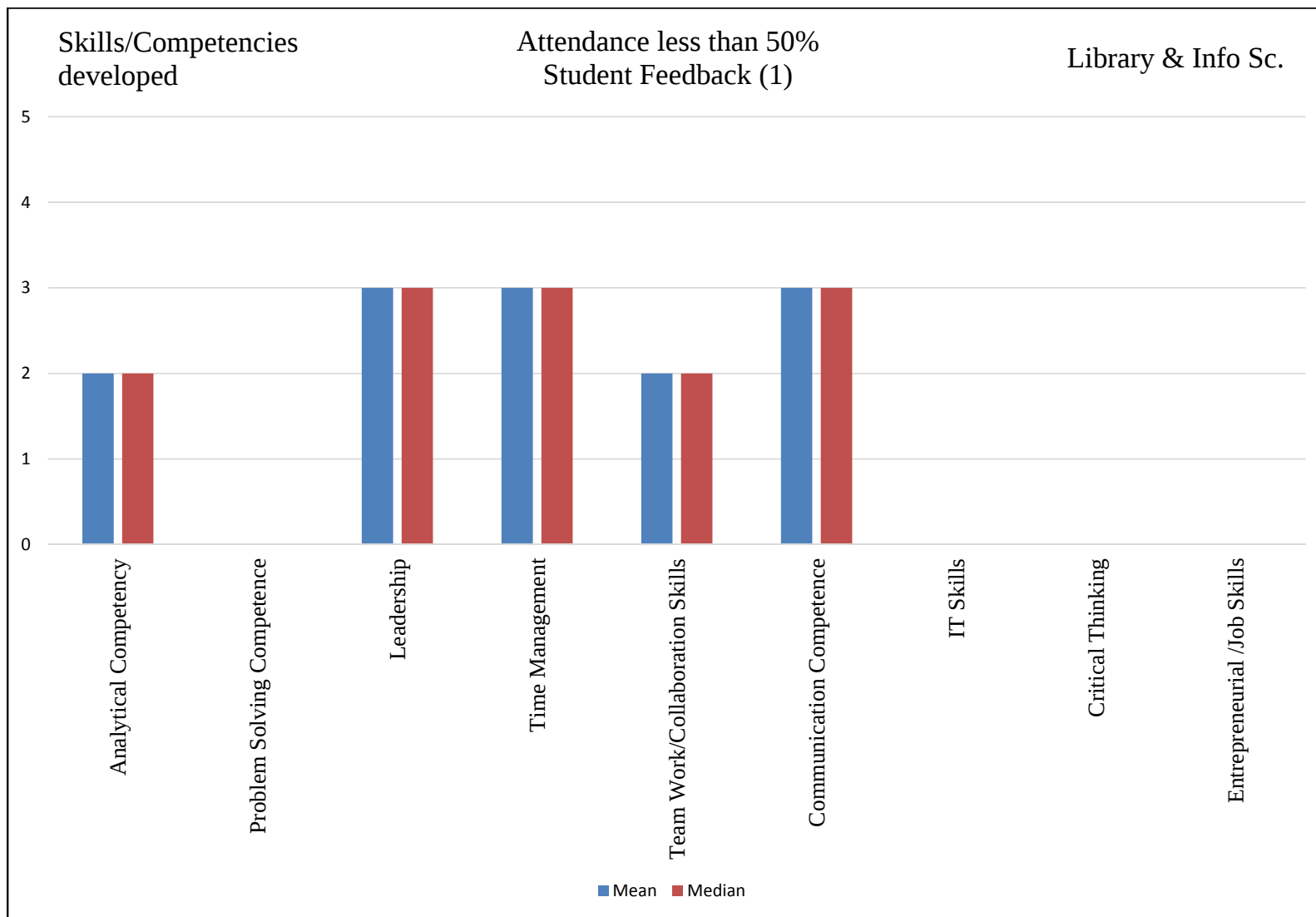




Skills/Competencies Developed during Course of Study







Student Feedback on “Would you recommend this university to others?”

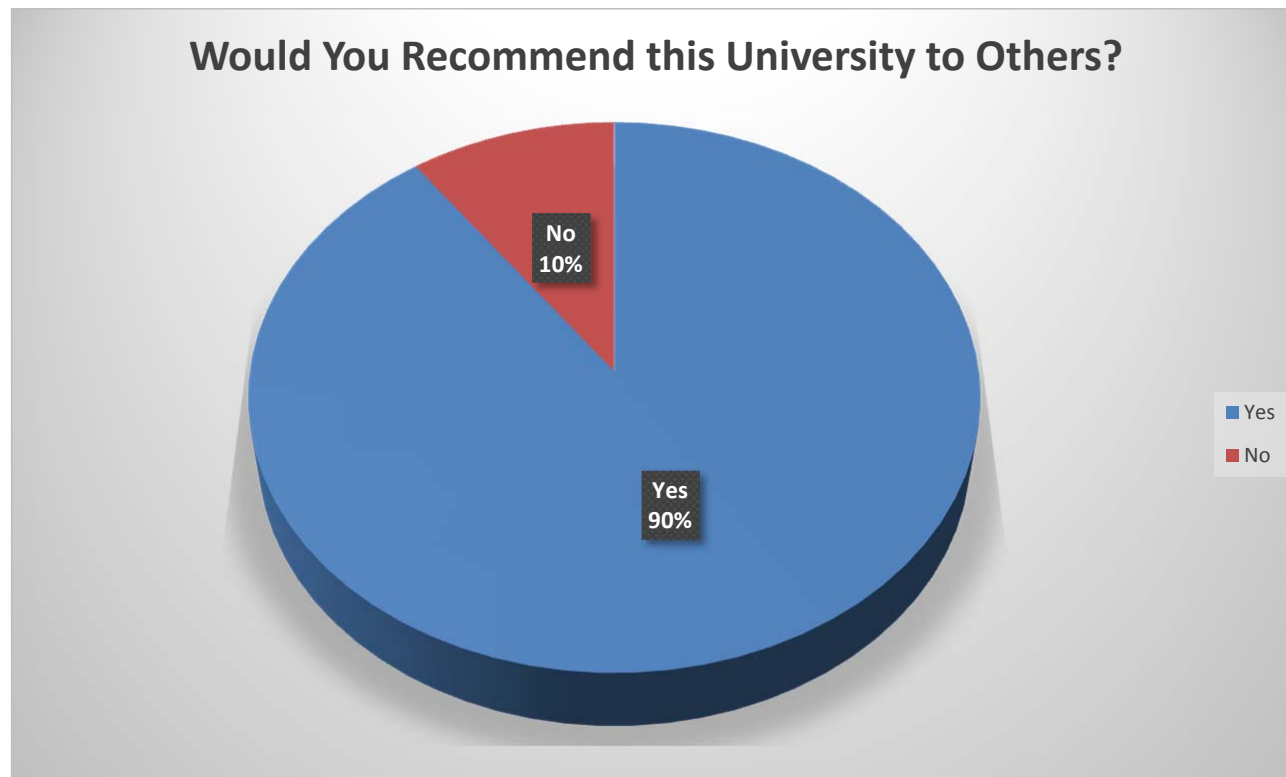


TABLE 1: Mean, Median, Standard Deviation, Minimum, Maximum Value for Each Question (N=40)

S.No	Category	Mean	Median	Standard Deviation	Minimum	Maximum
A.	Academic					
1	Content of Syllabi of the Courses	3.57	3	0.84	2	5
2	Extent of Syllabi Covered in the Class	3.50	4	0.92	2	5
3	Delivery of Syllabi in the Class	3.47	4	1.01	2	5
4	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	3.18	3	1.12	1	5
5	Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.)	3.47	3	0.88	2	5
6	Student Teacher Interaction	3.94	4	0.88	2	5
7	Integration of Theory and Practical in Classes (wherever applicable)	3.50	4	1.03	1	5
8	Stimulation for Innovative Thinking	3.28	3	0.80	1	5
9	Overall Learning Experience	3.63	3	0.72	3	5
10	Condition of Lab Equipment	3.03	3	1.15	1	5
11	Availability of Online Resources	3.88	4	1.08	2	5
12	Opportunities in the Department/ University for Research Activities	3.31	3	1.06	1	5
13	Opportunity to Participate in Seminar/ Workshop/ Conference/ Research Projects	2.94	3	1.29	1	5
14	Experience with Research Environment	2.94	3	1.21	1	5
15	Participation in Co-Academic And Cultural Events	2.94	3	1.29	1	5
	Overall	3.37				
B.	Infrastructure					
16	Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.)	2.41	2	1.08	1	5
17	Library Reading Room Facility	2.88	3	1.08	1	5
18	Library Digital Resources and Reading Material Support	2.57	3	1.23	1	5
19	Internet Facility	2.90	3	1.08	1	5
20	University Website	3.28	3	1.08	1	5
21	Department Website	2.87	3	1.03	1	5

S.No	Category	Mean	Median	Standard Deviation	Minimum	Maximum
22	Sports Facility	1.33	1	0.61	1	3
23	Food Outlets/Canteens	1.48	1	0.66	1	3
24	Drinking Water Facility	1.32	1	0.62	1	3
25	Washroom Facilities	1.83	1	0.95	1	4
26	Hostel Facility	2.46	3	1.41	1	5
	Overall	2.30				
C.	Support System					
27	Experience of the Admission Process to the Programme you have Enrolled in	3.34	3	1.04	1	5
28	Help Received by Orientation Programme of the Department	3.09	3	1.02	1	5
29	Experience with University's Administrative Staff	3.00	3	1.09	1	5
30	Experience with Department's Administrative Staff	3.38	3	0.84	1	5
31	Timely Announcement of Result	3.44	3	0.91	2	5
32	Experience with Timely Availability of Mark Sheet	3.45	3	0.99	2	5
33	Experience with Evaluation Process	3.08	3	1.02	1	5
34	Experience with Placement Cell of the University/Department	2.25	2	0.97	1	4
35	Functioning Of Placement Cell Of The Department	2.35	3	1.06	1	5
36	Experience with Healthcare Facility	2.77	3	0.99	1	5
	Overall	3.02				
D.	Skills/Competencies Developed During Course of Study					
37	Analytical Competency	2.91	3	0.87	1	5
38	Problem Solving Competence	3.03	3	0.83	1	5
39	Leadership	2.86	3	0.80	1	4
40	Time Management	2.73	3	0.95	1	5
41	Team Work/Collaboration Skills	3.03	3	0.87	1	5
42	Communication Competence	3.19	3	0.81	2	5
43	IT Skills	3.06	3	0.98	1	5

S.No	Category	Mean	Median	Standard Deviation	Minimum	Maximum
44	Critical Thinking	2.91	3	1.01	1	5
45	Entrepreneurial /Job Skills	2.78	3	1.02	1	4
	Overall	2.94				
E.	Overall University Experience					
46	Your Overall Academic Experience	3.88	4	1.02	2	5

TABLE 2: Frequency Distribution in Levels (N=40)

S.No	Category	Below Average	Average	Good	Very Good	Excellent	Don't Know	Not Applicable
A.	Academic							
1	Content of Syllabi of the Courses	0	2	17	10	6	0	0
2	Extent of Syllabi Covered in the Class	0	5	12	12	5	0	0
3	Delivery of Syllabi in the Class	0	7	10	11	6	0	0
4	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	3	7	8	13	3	0	0
5	Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.)	0	4	15	10	5	0	0
6	Student Teacher Interaction	0	1	12	11	12	0	0
7	Integration of Theory and Practical in Classes (wherever applicable)	2	2	11	12	5	0	0
8	Stimulation for Innovative Thinking	1	2	18	9	2	1	0
9	Overall Learning Experience	0	0	18	12	5	0	0
10	Condition of Lab Equipment	6	3	15	10	3	0	0
11	Availability of Online Resources	0	5	6	9	12	0	0
12	Opportunities in the Department/ University for Research Activities	2	6	10	13	4	0	0
13	Opportunity to Participate in Seminar/ Workshop/ Conference/ Research Projects	5	11	6	9	5	0	0
14	Experience with Research Environment	5	7	11	7	4	1	0
15	Participation in Co-Academic And Cultural Events	5	7	9	5	5	1	0
B.	Infrastructure							
16	Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.)	9	12	13	3	2	0	0
17	Library Reading Room Facility	6	6	17	9	2	0	0
18	Library Digital Resources and Reading Material Support	9	7	12	4	3	0	0

S.No	Category	Below Average	Average	Good	Very Good	Excellent	Don't Know	Not Applicable
19	Internet Facility	5	7	17	7	3	0	0
20	University Website	4	3	14	14	4	0	0
21	Department Website	4	8	18	5	3	0	0
22	Sports Facility	20	5	2	0	0	0	5
23	Food Outlets/Canteens	20	10	3	0	0	1	2
24	Drinking Water Facility	28	6	3	0	0	0	2
25	Washroom Facilities	21	6	12	1	0	0	0
26	Hostel Facility	9	3	8	0	4	3	4
C.	Support System							
27	Experience of the Admission Process to the Programme you have Enrolled in	2	4	14	10	5	0	1
28	Help Received by Orientation Programme of the Department	2	7	16	6	4	0	1
29	Experience with University's Administrative Staff	3	6	15	4	4	0	1
30	Experience with Department's Administrative Staff	1	1	20	8	4	0	1
31	Timely Announcement of Result	0	5	14	10	5	0	0
32	Experience with Timely Availability of Mark Sheet	0	6	17	7	8	0	0
33	Experience with Evaluation Process	2	7	19	4	5	0	0
34	Experience with Placement Cell of the University/Department	9	9	11	3	0	2	2
35	Functioning Of Placement Cell Of The Department	9	6	13	2	1	2	2
36	Experience with Healthcare Facility	3	8	14	3	2	0	3
D.	Skills/Competencies Developed During Course of Study							
37	Analytical Competency	2	7	17	6	1	0	0
38	Problem Solving Competence	1	7	20	6	2	0	0
39	Leadership	2	8	18	7	0	0	0
40	Time Management	4	10	16	6	1	0	0
41	Team Work/Collaboration Skills	1	8	14	9	1	0	0
42	Communication Competence	0	7	13	11	1	0	0

S.No	Category	Below Average	Average	Good	Very Good	Excellent	Don't Know	Not Applicable
43	IT Skills	3	6	13	12	1	0	0
44	Critical Thinking	4	5	14	8	1	0	0
45	Entrepreneurial /Job Skills	5	6	12	9	0	1	0
E.	Overall University Experience							
46	Your Overall Academic Experience	0	4	8	10	12	0	0

TABLE 3: Frequency Distribution in Percentage (N=40)

S.No	Category	Below Average	Average	Good	Very Good	Excellent	Don't Know	Not Applicable
A.	Academic							
1	Content of Syllabi of the Courses	0.00	5.71	48.57	28.57	17.14	0.00	0.00
2	Extent of Syllabi Covered in the Class	0.00	14.71	35.29	35.29	14.71	0.00	0.00
3	Delivery of Syllabi in the Class	0.00	20.59	29.41	32.35	17.65	0.00	0.00
4	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	8.82	20.59	23.53	38.24	8.82	0.00	0.00
5	Overall Experience with Internal Assessment (Quiz, Assignments, Presentations etc.)	0.00	11.76	44.12	29.41	14.71	0.00	0.00
6	Student Teacher Interaction	0.00	2.78	33.33	30.56	33.33	0.00	0.00
7	Integration of Theory and Practical in Classes (wherever applicable)	6.25	6.25	34.38	37.50	15.63	0.00	0.00
8	Stimulation for Innovative Thinking	3.03	6.06	54.55	27.27	6.06	3.03	0.00
9	Overall Learning Experience	0.00	0.00	51.43	34.29	14.29	0.00	0.00
10	Condition of Lab Equipment	16.22	8.11	40.54	27.03	8.11	0.00	0.00
11	Availability of Online Resources	0.00	15.63	18.75	28.13	37.50	0.00	0.00
12	Opportunities in the Department/ University for Research Activities	5.71	17.14	28.57	37.14	11.43	0.00	0.00
13	Opportunity to Participate in Seminar/ Workshop/ Conference/ Research Projects	13.89	30.56	16.67	25.00	13.89	0.00	0.00
14	Experience with Research Environment	14.29	20.00	31.43	20.00	11.43	2.86	0.00
15	Participation in Co-Academic And Cultural Events	15.63	21.88	28.13	15.63	15.63	3.13	0.00
B.	Infrastructure							
16	Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.)	23.08	30.77	33.33	7.69	5.13	0.00	0.00
17	Library Reading Room Facility	15.00	15.00	42.50	22.50	5.00	0.00	0.00
18	Library Digital Resources and Reading Material Support	25.71	20.00	34.29	11.43	8.57	0.00	0.00
19	Internet Facility	12.82	17.95	43.59	17.95	7.69	0.00	0.00

S.No	Category	Below Average	Average	Good	Very Good	Excellent	Don't Know	Not Applicable
20	University Website	10.26	7.69	35.90	35.90	10.26	0.00	0.00
21	Department Website	10.53	21.05	47.37	13.16	7.89	0.00	0.00
22	Sports Facility	62.50	15.63	6.25	0.00	0.00	0.00	15.63
23	Food Outlets/Canteens	55.56	27.78	8.33	0.00	0.00	2.78	5.56
24	Drinking Water Facility	71.79	15.38	7.69	0.00	0.00	0.00	5.13
25	Washroom Facilities	52.50	15.00	30.00	2.50	0.00	0.00	0.00
26	Hostel Facility	29.03	9.68	25.81	0.00	12.90	9.68	12.90
C.	Support System							
27	Experience of the Admission Process to the Programme you have Enrolled in	5.56	11.11	38.89	27.78	13.89	0.00	2.78
28	Help Received by Orientation Programme of the Department	5.56	19.44	44.44	16.67	11.11	0.00	2.78
29	Experience with University's Administrative Staff	9.09	18.18	45.45	12.12	12.12	0.00	3.03
30	Experience with Department's Administrative Staff	2.86	2.86	57.14	22.86	11.43	0.00	2.86
31	Timely Announcement of Result	0.00	14.71	41.18	29.41	14.71	0.00	0.00
32	Experience with Timely Availability of Mark Sheet	0.00	15.79	44.74	18.42	21.05	0.00	0.00
33	Experience with Evaluation Process	5.41	18.92	51.35	10.81	13.51	0.00	0.00
34	Experience with Placement Cell of the University/Department	25.00	25.00	30.56	8.33	0.00	5.56	5.56
35	Functioning Of Placement Cell Of The Department	25.71	17.14	37.14	5.71	2.86	5.71	5.71
36	Experience with Healthcare Facility	9.09	24.24	42.42	9.09	6.06	0.00	9.09
D.	Skills/ Competencies Developed During Course of Study							
37	Analytical Competency	6.06	21.21	51.52	18.18	3.03	0.00	0.00
38	Problem Solving Competence	2.78	19.44	55.56	16.67	5.56	0.00	0.00
39	Leadership	5.71	22.86	51.43	20.00	0.00	0.00	0.00
40	Time Management	10.81	27.03	43.24	16.22	2.70	0.00	0.00
41	Team Work/Collaboration Skills	3.03	24.24	42.42	27.27	3.03	0.00	0.00
42	Communication Competence	0.00	21.88	40.63	34.38	3.13	0.00	0.00
43	IT Skills	8.57	17.14	37.14	34.29	2.86	0.00	0.00

S.No	Category	Below Average	Average	Good	Very Good	Excellent	Don't Know	Not Applicable
44	Critical Thinking	12.50	15.63	43.75	25.00	3.13	0.00	0.00
45	Entrepreneurial /Job Skills	15.15	18.18	36.36	27.27	0.00	3.03	0.00
E.	Overall University Experience							
46	Your Overall Academic Experience	0.00	11.76	23.53	29.41	35.29	0.00	0.00